

# Digital Design Group, Inc.

## **False Alarm Data Management System**

Digital Design Group's False Alarm Data Management System is an affordable, powerful and easy-to-use system to administer and enforce false alarm reduction ordinances.

Our system maintains up-to-date information on Alarm Sites, Alarm Permits, Emergency Contacts, Dispatches, Alarm Companies and Revenues. The system is designed from the ground up to meet the needs of a wide range of jurisdictions and false alarm ordinances.



**"Having utilized the system for more than two years to enforce our false alarm ordinance, we have found the system to be very "user friendly" while providing an abundant amount of very useful information. Your system's greatest impact on this Department has been the reduction of officer man-hours expended responding to false alarms."**

***Senior Community Services Officer - South Lake Tahoe California PD***



**"You are not going to beat the price. I compared several false alarm software solutions before buying the FADMS software. This program has every bell and whistle the others had. The software is extremely helpful and very easy to use. It has satisfied our department needs and more. The tech support is by far superior to any company that we have contracts with. Nevertheless, the best feature is the automatic downloads of the alarm calls. This has saved countless hours. This program generates every report imaginable, including weekly, monthly and yearly statistics. Also, the email feature to each alarm account is very useful and simple to use. I would strongly recommend this software and company to every police department."**

***Captain - Attleboro Massachusetts PD***



**"The implementation of the False Alarm Data Management Software went very smoothly and Digital Design Group was with us every step of the way. The ease of use and implementation of the software itself was critical, due to the fact that we implemented it right in the midst of our first alarm registration renewal period. The process went off without a hitch, and we haven't looked back since."**

***Alarm Administrator – Barnstable Massachusetts PD***



**"The Snowmass Village Police Department purchased an alarm management system from Digital Design Group at the end of 2004. This system has allowed us to: Maintain Complete Contact Information; Manage Revenue Source, Create Invoices and Statements; Create Renewal Permit Letters; Create Delinquent Letters; Track Dispatches; and Create a Variety of Detailed Reports. This system has more than accomplished its goal of managing permits, contacts, revenues and dispatches in an efficient and productive manner."**

***Records Manager – Snowmass Village Colorado PD***



**"The program is easy to understand and navigate through. This program has the capability to easily initiate warning and other types of letters to be sent to the Alarm Users. I highly recommend that anyone looking into purchasing a False Alarm Program take a look at Digital Design Group's product."**

***Telecommunications Officer - Apache Junction Arizona PD***

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***Digital Design Group has been a member of the False Alarm Reduction Association since 2002***